

Evolve Chiropractic & Wellness COVID-19 Safe Practice Plan

As a team of health care providers, the Evolve Chiropractic & Wellness number one priority is the safety and wellbeing of our patients and staff.

This in mind, the following are our clinics policy on providing safe treatment, based on best practices, to provide safe care to our clients and limit the spread of COVID-19.

Clinic Infection Protection and Control Policies

All practitioners at Evolve are regulated health care professionals. They are bound to abide strictly to the specific guidelines from the Government of Alberta and appropriate regulatory bodies i.e.: Alberta College and Association of Chiropractors Physiotherapy Alberta College + Association, Alberta Association of Osteopathic Manual Therapists, etc..., regarding reopening clinics.

- ****All patients will be required to provide their own mask or facial covering and wear it over their nose and mouth at all times while in an Evolve Chiropractic & Wellness Clinic.** Gloves may be provided if desired.
- Our Clinicians and Administration Staff will always be wearing masks and gloves where appropriate.
- Clinicians have the right to refuse treatment to anyone exhibiting symptoms.
- Telemedicine is available when applicable
- Our appointment schedule has been adapted to reduce the amount of people in the clinic at one time, to help reduce chance of spread and allow for additional sterilization.

The Evolve team are continuing to be extra vigilant in adhering to all our *Infection Protection and Control Policies*.

- We have increased disinfecting of all door handles, countertops, and other public surfaces.

- Treatment areas are thoroughly sanitized after each patient
- Washrooms have frequent sanitization, and a regime for business sanitization is in place.
- Hand sanitizer is available on the countertop at the front desk and throughout the clinic for your use.
- The Administration schedule has been adapted to reduce the amount of people in the clinic at one time. Sneeze guards will be installed.
- Staff have been provided information on physical distancing, and social distancing practices will be followed
- Waiting room management strategies will be implemented
 - Specific changes to the check in/out procedure
 - Magazines have been removed
 - Cashless or no contact payment strongly encouraged.
 - Floor markings will be used to control clinic flow and waiting for service

Canceling an Appointment and Cancellation Policy

If *any of the following apply*, please give the clinic a call and we will be happy to reschedule your appointment in 2 weeks' time.

- you are experiencing a fever, dry cough, and/or shortness of breath. Please complete the [COVID-19 Self-Assessment](#)
- you have recently traveled outside of the country
- you suspect you have had contact or exposure to the COVID-19 virus Our 24-hour cancellation policy will be waived under these conditions.

Please note all clinic staff and practitioners will stay at home if any of the above apply to them.

Please let us know if you have any other questions or concerns. We look forward to continuing to provide you with the highest level of service and helping you with your pain and injury recovery.

Yours in health,

Evolve Chiropractic and Wellness